

Aaron C. May

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Summary

I am a detail-oriented and well-organized individual looking for work in a top-tier organization. I have experience with project management, community management, technical and professional writing, and academic program support. I am tech-savvy and comfortable as a team member or leader. I delight in analyzing problems for improved alternatives to the status quo.

Skills

- Project Management
- Public Speaking
- Technical Writing
- Community Management
- Online and Offline Communication
- Office, Adobe, Google Drive, etc.

Experience

January 2015-
Present

Technical Writer

Itron, Inc.

Created product documentation for internal and external customers. Worked on an interdisciplinary team following agile development processes. Converted technical information into user-friendly guides and online help.

January 2013-
December 2014

TECI Lab Manager

Simon Fraser University

Addressed hardware, software, and organization needs in four spaces as an assistant to Dr. Alissa Antle. Acted as liaison to staff, faculty, and students. Managed schedules, arranged meetings, handled confidential data, made purchases, and worked collaboratively with online and offline tools.

January 2011-
October 2012

Social Media Strategist

Dick Hannah Dealerships

Oversaw the social media efforts of Washington's largest independently-owned auto dealership's 16 stores. Engaged with customers through social networking services, proofed and edited writing for public posts, developed corporate best practices, monitored online reputation, and established relationships with local organizations. Used online and offline collaboration and scheduling tools to organize a large group of employees.

January 2011-
August 2012

The CMDC Program Assistant/Lab Tech

Washington State University

Managed seven spaces as an assistant to Director Dr. Dene Grigar. Acted as liaison to prospective and current students, explored partnerships with local businesses, and planned community events. Managed schedules, arranged meetings, made purchases, planned travel, handled confidential data, and worked collaboratively with online and offline tools.

Education

Fall 2012-
Summer 2015

Simon Fraser University- Surrey, BC

MA in Interactive Arts + Technology

A SIAT education combines the science of human experience, analysis of media and culture, and implementation of new technologies. Supervised by Dr. Alissa Antle in the Tangibles, Embodiment, and Children Interactions Lab.

Fall 2008-
Fall 2010

Washington State University- Vancouver, WA

BA in Digital Technology & Culture

The CMDC Program features a strong inter- and transdisciplinary focus across Humanities, Communication, and Computer Science.

References and Complete Employment History Available Upon Request